

Blogging the Library

Musselman Library

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# Starting at the Research Help Desk

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### Starting at the Research Help Desk

#### **Abstract**

I have just completed my second week at the Research Help Desk and feel as though I am starting to get a good handle of the work. Even after our intense boot camp training, I felt nervous to start fielding questions. But after working through printer issues, citations, and some source searches with patrons, I am feeling more and more comfortable every day. With that said, I still have loads more to learn in the next few weeks. [excerpt]

#### Keywords

Musselman Library, Gettysburg College, Fortenbaugh Internship, Reference and Instruction

#### **Disciplines**

Library and Information Science

#### **Comments**

The Interns at Gettysburg College's Musselman Library captured their internship experiences since the spring of 2011. Over time the blog has featured Fortenbaugh, Smith, and Holley interns. They shared updates on semester long projects, responded to blogging prompts, and documented their individual intern experience.

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## Starting at the Research Help Desk

February 15, 2016

By: Jake Farias '16

Hi! My name is Jake Farias and I am the Fortenbaugh Research and Instruction Intern for the Spring of 2016.

I am a graduating senior with a major in History and minors in Education and English. Last summer, I worked as an intern in the Civil War Institute, researching the New York City Draft Riots and designing a mock debate focused on key perspectives during the riots. I was born and raised in Massachusetts, own a dog and a cat, and I have a little sister who is beginning her "teenage angst" stage of life.



I have just completed my second week at the Research Help Desk and feel as though I am starting to get a good handle of the work. Even after our intense boot camp training, I felt nervous to start fielding questions. But after working through printer issues, citations, and some source searches with patrons, I am feeling more and more comfortable every day. With that said, I still have loads more to learn in the next few weeks.

It's been a great first two weeks at the Research Help Desk and I am hopeful for many more to come!